

# Real Time Visibility Management Applications

Software Firm Specialized in Application Development Services  
9+ years in IT, 300+ projects, 200+ engineers



## WorkForce Automation

"WorkForce Management for Military & defence encompasses all the activities needed to maintain & provide industry & Operation specific automation solution."

### Key Modules:

- Scheduling
- Project Management
- Routing
- Auto-Alert
- Key Performance Indicators
- Contract Management
- Work Order Management
- Asset Management
- Preventive Maintenance
- Time and Material

### Benefits:

- Simple & Robust application for forecasting and scheduling for multi-site, multi-skill and multi-Channel contact centers.
- WFA Supports creating systems able to manage numerous staffing approaches and options.
- Deliver quantifiable and qualitative benefits for contact centers, agents and customers.
- Creating optimized employee schedules, WFA improves service levels and reduces center costs.

## About Mccoy SecureFinance

A reliable Business Solutions provider addressing a wide range of customers across world and consistently deliver key Business Solutions.



Need More Information, contact: [query@mccoygloballinks.com](mailto:query@mccoygloballinks.com)

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